

Client Visits
Risk Management & Tort Defense Division
FY 2012

- I. Introductions
- II. State Risk Management Program (§2-9-201, MCA)
 - a. Staff contacts
 - b. Client team assignments
 - c. Organizational duties & responsibilities
- III. RMTD Services
 - a. Legal defense
 - b. Claims administration
 - c. Property/casualty insurance administration
 - d. Loss prevention
- IV. Claims (§2-9-208, MCA)
 - a. Incident reporting
 - b. Agency loss trends (auto, general liability, property)
- V. Property/Casualty Insurance Administration (§2-9-201, MCA)
 - a. FY 2010 changes in property/casualty insurance coverage.
 - b. FY 2010 changes in insurance premium discounts.
 - c. 2013 Biennium changes in auto insurance premium allocation.
 - d. 2013 Biennium financial projections: Every action, every decision, every person counts!
- VI. Loss Prevention (§39-71-1505, MCA)
 - a. Consulting
 - b. Training
 - c. Loss Prevention Inspections
 - d. Loss Mitigation Grants
 - e. Other
- VII. Client Feedback
- VIII. Questions & Answers